



Quality Policy



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Quality Policy

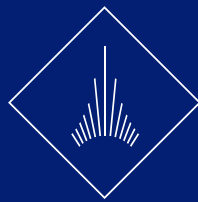


We continue building on the firm foundations laid in 1998. Our objective is to further open our doors to the world, to be pioneers in enhancing the standards of our country. Our foremost policy in offering our modern, outstanding, and innovative vision to guests and shareholders is to ensure that:

- Employer/customer requests are directed to the relevant service personnel and that these requests are completely fulfilled,
- Communication channels are established between the employer/customers and subcontractors/shareholders and that this communication is effected flawlessly,
- Modern and efficient methods, technologies, information and management systems are used, and that necessary research and investments are made,
- The legal arrangements and the obligatory standards of the country where operations are carried out are complied with,
- As a consequence of the analysis and development of work processes, improvement activities are naturally rendered by employees
- TAV will continue its fast and powerful growth in accordance with re-structuring plans. Our doors will continue opening to the world.

Serkan Kaptan
Chief Executive Officer

A handwritten signature in black ink, appearing to be 'SK' or similar initials, written in a cursive style.



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